



SERVICE LEVEL AGREEMENT
ON THE PROMOTION OF TRANSPARENCY AND EFFICIENCY IN THE BUSINESS ENVIRONMENT:
JOS METROPOLITAN DEVELOPMENT BOARD (JMDB)

The Agreement describes the key Services provided by the JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) and the standards committed to service delivery to our end users.

1. GOAL AND OBJECTIVES: The Objective and Goals of the Service Level Agreement (SLA) are:-

To ensure strict compliance to the provisions of the “JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict of 1974”, Part II, No. 7 which designates this Agency to:

<https://www.plateaustate.gov.ng/uploads/DLI5/Jos-Metrpolitan-Development-Board-Edict.pdf>

- Disconnect and dismantle infrastructure laid or erected without obtaining the requisite permission from the Agency;
- Authorize a qualified officer of the Agency to inspect infrastructure to determine whether it complies with the provisions of this Law and regulations made hereunder; such inspection shall be between the hours of 8.00am and 4.00pm.
- Regulate the placing of urban furniture such as telecommunication antennae, mast and towers on land or buildings;
- Issue permits for use of right of Way to all telecommunications operators, electricity generation and distribution companies;
- Implement rates and fees for permits to erect antennae, masts and towers as may be prescribed by the Board;
- Compel clients to disclose information in whatever form relating to public infrastructure;
- Investigate or cause an investigation into whether any person has violated any provision of this Law;
- Direct any cause of action that will bring the affairs of a Ministry, Department, Extra-ministerial Department, Agency, Community or Local Government in line with the Law or any templates issued pursuant to the regulations made under this Law;
- Liaise with all Federal and International Agencies to implement Town and Country Planning Laws.

2. **STAKE HOLDERS:** JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) and beneficiaries as captured in table following.
3. **PERIODIC REVIEW:** Once a year as the need arises.
4. When there is default, the remedy is through our Grievance Redress Mechanism.
<https://www.plateaustate.gov.ng/saber#>

JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) SCOPE OVERVIEW

S/ N	DEPARTMENT RESPONSIBLE	SERVICE	COST (NGN)	BENEFICIARIES	REQUIREMENTS/ STEPS/PROCEDURES	RESPONSE TIMELINES	VALIDITY
1.	Engineering	Permit fee for Masts/Towers (Telecom Operators)	1,000,000 per Mast/Tower	Telecommunications operators, electricity generation and distribution companies (gencos and disços)	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
8	Engineering	Tenement Rate (Collected on behalf of relevant Local Government N70,000 per Mast/Tower Councils for this specific Sector)	70,000 per Mast/Tower site	Telecommunications operators, electricity generation and distribution companies (gencos and disços)	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7

12	Engineering	Right of Way Permit fee (Fiber Optic Cable)	145 per meter	Telecommunications operators	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
14	Engineering	Payment of Reinstatement of Road surface after cutting/Excavation for fiber optic works (per meter)	Asphalt 8,000 Concrete 6,000 Paving Stone 5,000 Lawn 5,000 Thrust-boring 5,000 Bridge attachment 3,000 Soft soil 3,000	Telecommunications operators	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
17	Engineering	Annual renewal of Right of Way Permit for fibre optic cables and gas Pipelines	145 per meter	Telecommunications operators, electricity generation and distribution companies (gencos and disços)	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 	Consent to be given within 5 working days of Security Clearance where there is full compliance	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7

					5. Compliance Monitoring	with the provisions of CAMA 2005.	
18	Engineering	Right of Way Permit Fee for Power Distribution Cables (Surface/Aerial)	2,000 per span	Electricity generation and distribution companies (gencos and discos)	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
19	Town Planning	Construction/Building Permit	2,000 per span	Construction and Building Clients	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7

20	Town Planning	Billboards/Signages Permit	100,000-500,000 per Site per annum based on size	Advertising Companies and clients	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
21	Town Planning	Parks, Gardens and City Monuments Permits	50,000 – 500,000 per site per annum based on size and location	Developers Clients	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 5. Compliance Monitoring 	Consent to be given within 5 working days of Security Clearance where there is full compliance with the provisions of CAMA 2005.	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7
24	Environmental Health	Fumigation and Septic tanks Evacuation	10,000 – 100,000 based on the size of the client	Services Companies	<ol style="list-style-type: none"> 1. Client applies to JMDB 2. Client submits relevant KYC documentations 3. Application is processed with 5 working days 4. Permit is granted to client 	Consent to be given within 5 working days of Security Clearance where there is full compliance	JOS METROPOLITAN DEVELOPMENT BOARD (JMDB) Edict No. 5 of 1974, Part II, No. 7

					5. Compliance Monitoring	with the provisions of CAMA 2005.	
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Signed
General Manager
Jos Metropolitan Development Board