



PLATEAU STATE WATERBAORD
Plateau State Water Board
Industrial Area Plot BP 4097
Old Airport Road Jos
+234 0703463189.

**APPLICATION PROCESS AND GUIDELINES FOR WATER
CONNECTION (FOR DOMESTIC, COMMERCIAL, GOVERNMENT,
INDUSTRIAL, AND INSTITUTIONAL USE) IN PLATEAU STATE**

According to the Plateau State Water Sector Law, No 7, 2019, available online at <https://www.plateaustate.gov.ng/uploads/plateau-law/Plateau-State%20-Water-Sector-Law.pdf>, individuals, and organizations in Plateau State can apply for water connection through the following process:

Step	Procedures	Duration	Associated Cost
STEP 1 Start your application.	<p>Start your application by using the process below: Write an application letter addressed to:</p> <p>Plateau State Water Board Industrial Area Plot BP 4097 Old Airport Road Jos Plateau State, Nigeria</p> <p>Note: (Please attach a functional email address to the application letter) A</p>	5 days	No charge

	reply will be sent to the applicant in the email address provided.		
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STEP 2 Pay the Connection Fee	The applicant is to pay the connection fee	Within 30 days	The applicant is to pay the connection fee to the Plateau State Government's TSA revenue account at any commercial bank account or on Remita at https://login.remita.net/remita/onepage/PLSOAG/biller.spa according to the rates, according to the rates provided below:

	Domestic	Commercial	Government	Industrial	Institution
Price(N/m ³)	170	325	300	400	350
Price (N/L)	0.17	0.33	0.30	0.40	0.35
Avg. Monthly Consumption (M ³)	16	25	35	55	70
Avg. Monthly Charge (N)	2,720	8,125	10,500	22,000	24,500

Step 3 Submit Evidence of Payment	The applicant is to forward evidence of payment to the water supply service provider covering their jurisdiction whose office is situate at the Plateau State Water Board	Within 18 days	No processing fees are applicable
Step 4 Reticulation Water	The water supply service provider will	The reticulation timeline for	

Supply Point	reticulate a supply point within 100 metres of the applicant's property.	applicants who have paid the water connection fee is within 30 Working Days	
Step 5 Connection from the reticulated supply point provided by the water supply service provider to the applicant	The applicant is to make a connection from the reticulated supply point provided by the water supply service provider at their own discretion or in accordance with a private arrangement with the service provider.	Within 40 days	No fee charges

**For more information, inquiry, or complaints, please get in touch with Plateau State Water Board
Industrial Area Plot BP 4097 Old Airport Road Jos Plateau State, Nigeria
between 8:00 AM and 4 PM (Monday-Friday, excluding public holidays,
Customer Care number: 0703463189.**

Signed:

General Manager,
Plateau State Water Board

11/12/2022